



The customer is our focus

Our customers set the standard for our quality, because it is precisely their opinion of our products and services that is relevant to us. For us, quality means meeting not only the requested, but also the unspoken customer expectations. Quality includes that inquiries, offers and orders are processed correctly, quickly and on time. Delivery reliability, competitiveness, application of know-how, and cooperation are the values we measure ourselves by.

Our employees produce quality

Our employees are committed to our quality goals and have the task of contributing to their achievement through flawless work at their workplaces. They are trained to produce continuously high quality. To ensure that this is successful, our employees and managers regularly attend training and further education courses. After all, it is our employees who are responsible for the success of our company. We encourage the development of all employees to ensure a friendly working environment and a pleasant working atmosphere.

Optimal processes for the best products

The promotion of entrepreneurial thinking and action among employees is a requirement for their involvement in the process of continuous improvement. The continuous improvement of product quality and the increase of efficiency and effectiveness within our processes are the focus of our management team. The processes are transparent and clearly defined, and they are subject to a continuous development process.

Quality in the product life cycle

We are not only a reliable and consistent partner for our customers, but also for our suppliers. We see them as partners with whom we maintain an open, fair and informative communication style. We set high quality standards for our contractual partners and support them in the pursuit of our common quality goals. The selection of suppliers is not only a question of price, but much more important for us is a long-term and fair partnership to meet the high quality demands of our customers.

Responsibility for people and the environment



The success of our company is based on our economic activities. From our own profit-making activities, we have a responsibility to contribute to the promotion of social and ecological standards in our direct and indirect environment. In addition to compliance with national and international guidelines from various economic sectors, the respect and protection of human rights, the consistent pursuit of ILO labour and social standards, and the sustainability principles of the UN Global Compact also play an important role. Especially in international business activities, they provide us with a binding framework for action and decision making. We are transparent in our own communication and work on the further development of the standards mentioned above beyond our own company.

Environmental protection and resource efficiency

At our Düren site, too, we aim to prevent negative environmental impacts. We achieve this through concrete environmental management, resource and energy efficiency, the use of modern technologies and the constant reduction and substitution of substances that are expected to have a negative impact on the environment and the living beings that exist within it. Compliance with applicable environmental law is beyond question for us. We also support our suppliers and other contractual partners in maintaining a legally robust organisation. In addition to the relevant local legal regulations, applicable German and European rules and standards serve as a benchmark for international business activities.

Wuxi Cast GmbH is committed to continuous improvement. In order to increase the transparency of operational processes, to maximize customer satisfaction and to minimize error rates and thus costs, the management has decided to obtain certification according to DIN EN ISO 9001. The principles of quality management are an integral part of the company philosophy.

Düren, 01.08.2020



Wuxi Cast GmbH

The Management